

# Returns Authorisation Form



## Quick Troubleshooting

Before sending us any products, please carry out the following checks:

- Has the SD card been formatted?
- Is the firmware up-to-date?
- For WiFi issues, has mobile data been disabled and a WiFi network reset performed?

**By sending us your BlackVue dash camera, you consent for us to format your micro SD card.**

## Returns are accepted under the following conditions

A copy of your customer invoice must be included, otherwise your return may be deemed out of warranty.

All dual dash camera models require the front & rear camera to be returned. Missing items can delay the RA process and or any repairs required with your BlackVue dash camera system.

Cosmetically damaged items or defaced products are not eligible for replacement.

Auto BlackBox does not accept responsibility for boxes, cartons or other parts damaged in transit.

Auto BlackBox has no liability for 3rd-party micro/standard SD cards returned to us for inspection, and may refuse testing of 3rd-party memory cards unless specified otherwise.

**Invoice or Reference No.:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Retailer:** \_\_\_\_\_ **Name:** \_\_\_\_\_

**Return address:** \_\_\_\_\_

**Email:** \_\_\_\_\_ **Contact No.:** \_\_\_\_\_

MODEL	SERIAL NO.	SD CARD	FAULT
DR750S-2CH..	RC/DR7S1234567..	16GB..	Forgot WiFi password..

**INCLUDE AND RETURN THIS FORM TO: PO BOX 1580, OSBORNE PARK, WA 6916**

(Office use only)

**Received by:**

**Date:**